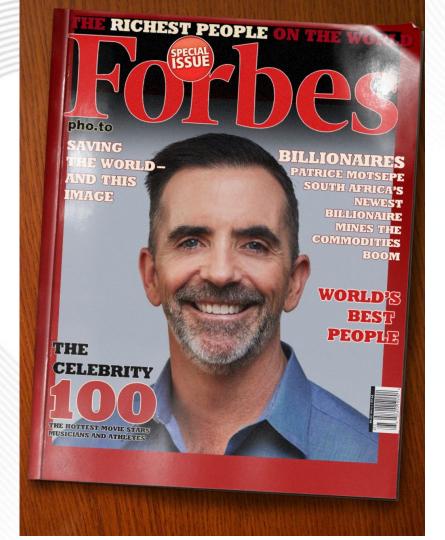
Gift-Based Outbound™ Workshop

















MICHAEL JONES

Science Inc. Co-Founder & CEO

Former MySpace CEO (2009-2011)

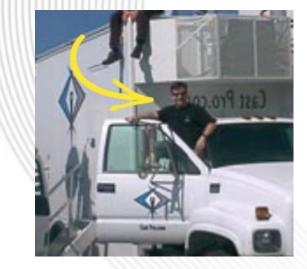
SCUAWKalley FMR. MYSPACE CEO ON FACEBOOK







The Big Difference?

































MARKETING BUDGET \$6M per year





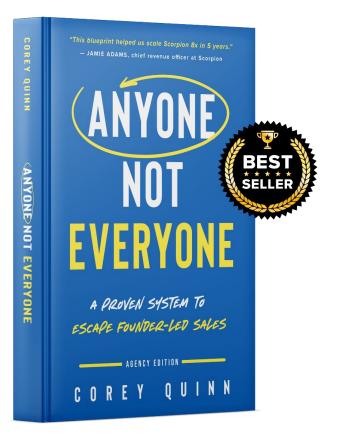
About Me

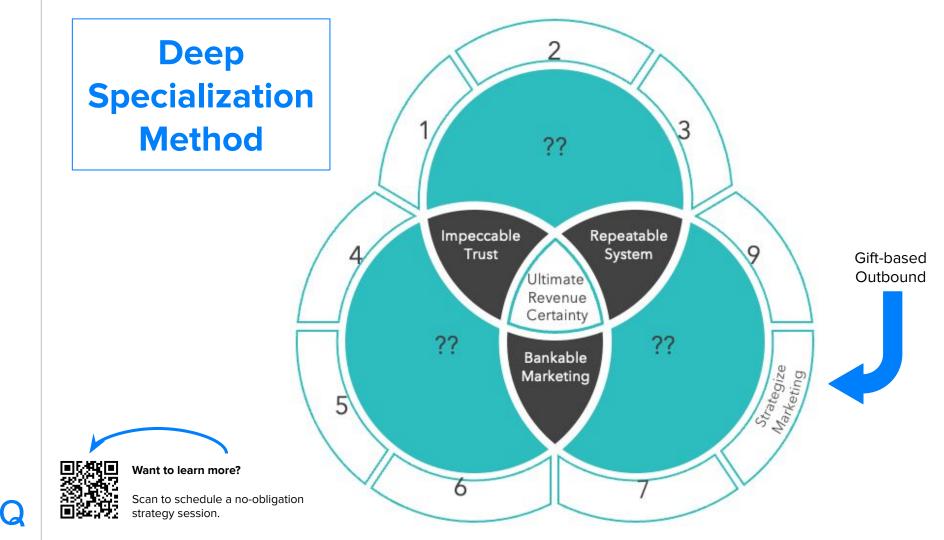
17+ years in agency space

As CMO, helped grow Scorpion from \$20M to \$150M in 6 years

Today, I help agencies specialize, simplify, and escape founder-led sales.

- Deep Specialization Daily
- Deep Specialization Podcast
- Bestselling author of "Anyone, Not Everyone"
- Founder of the Deep Specialization Method





The Problem with Outbound

Where Agencies Struggle With Outbound

Outsourced, quick fix solutions never really

create an impact.

Where Agencies Struggle With Outbound

Outsourced, quick fix solutions never really create an impact.

Building outbound <u>teams</u> take too much time and effort to build successfully.

Where Agencies Struggle With Outbound

Outsourced, quick fix solutions never really create an impact.

Building outbound <u>teams</u> take too much time and effort to build successfully.

Gifts are sent as a last touch (Welcome Basket), not a <u>first touch</u>.

My Challenge To You



My Promise To You

By following the steps in this workshop, you have everything you need to create a **predictable pipeline** of **new sales opportunities** from <u>high-value</u> leads.

4 Success Principles of Gift-based Outbound

Go for the top 20% of leads

mpress with unique and striking gifts



Follow-up is key



Take a long-term view



Go for the top 20% of leads

mpress with unique and striking gifts

Follow-up is key

Take a long-term view



Corey Quinn, Inc.

Let's Get Started

Go for the top 20% of leads

Impress with unique and striking gifts

Follow-up is key

Take a long-term view









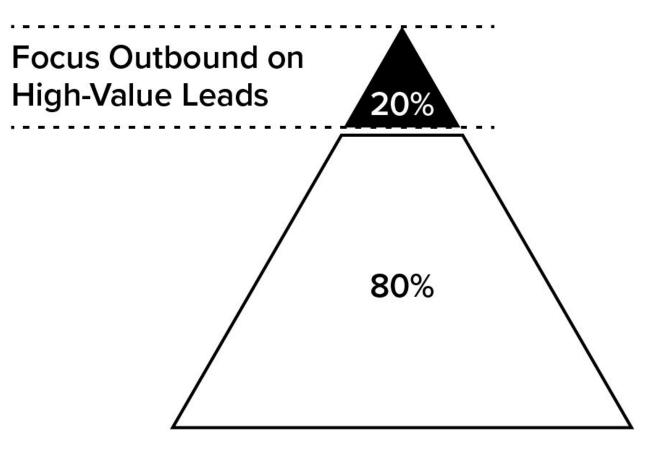
Prioritize Quality over Quantity



Q

Corey Quinn, Inc.

Who Should Be On Your List?





Only send gifts to your 20% List.





Your Dream 100

NATIONAL BESTSELLER Translated into 15 languages

business." -Brian Tracy, author of The Way to Wealth

The Ultimate Sales Machine

Turbocharge Your Business with Relentless Focus on 12 Key Strategies

CHET HOLMES with AMANDA HOLMES

Foreword by Michael Gerber, author of The E-Myth "Note to Reader" by Jay Conrad Levinson, author of the Guerrilla Marketing series

Don't have your Dream 100?

Take your lead list and apply these two Golden Filters

Let's assume:

We sell websites and SEO to **DENTISTS**

We have a raw list of 5,000 dental practices

Two Golden Filters

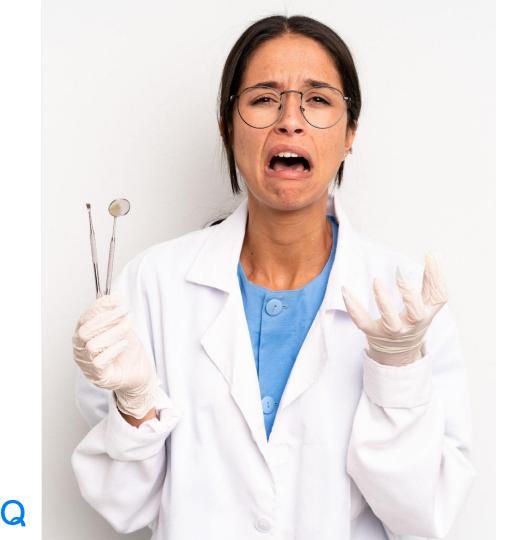


Target dentists that have <u>Acute Pain</u>



Target dentists that can <u>Afford</u> Your Services

Q



Target dentists that have <u>Acute Pain</u>

PEDIATRIC DENTISTRY (310)273-5775



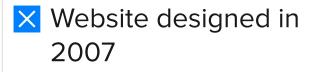


1982 McDonald's commercial: New Chicken McNuggets.



Which One Is Likely To Have Acute Pain?

Dentist "Dr. Robert"



🔽 Running paid ads

🗙 Not running LSAs

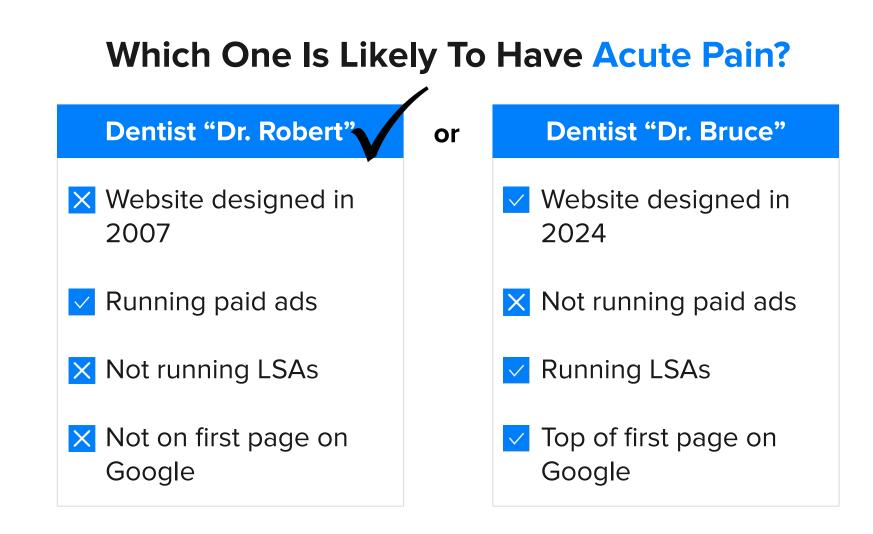
➤ Not on first page on Google or

Dentist "Dr. Bruce"
Website designed in 2024
Not running paid ads

🔽 Running LSAs

Top of first page on Google

Q





Target dentists that can <u>Afford</u> Your Services

Dr. Michael

Dr. Nancy

Which One Is Likely To Have a Larger Budget?

Dentist "Dr. Michael"	or	Dentist "Dr. Nancy"
1 Dentist		3 Dentists
1 Location		1 Location
Newly Graduated		28 Years in Private Practice

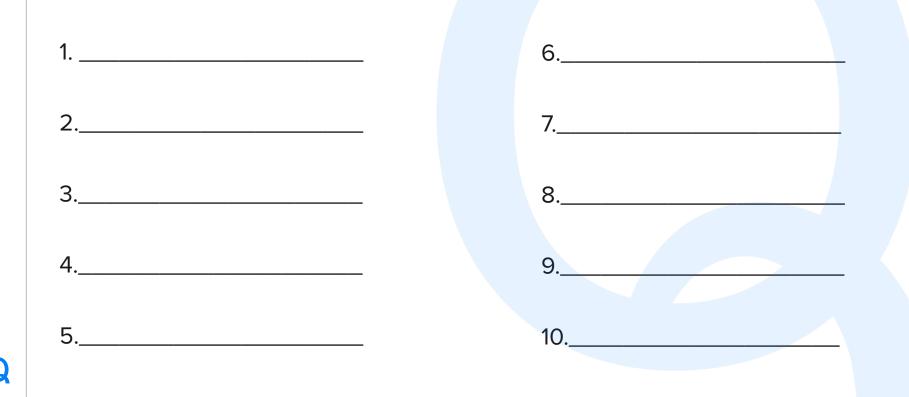
Which One Is Likely To Have a Larger Budget?

Dentist "Dr. Michael"	or	Dentist "Dr. Nancy"
1 Dentist		3 Dentists
1 Location		1 Location
Newly Graduated		28 Years in Private Practice

Corey Quinn, Inc.

Create Your 20% List

10 Prospects You Need To Send a Gift to in the Next 2 Weeks



3 Questions To Reflect On

Who are your best clients?

Who are the prospects who you're struggling with getting in front of?

Who are the businesses that have the best reputation?



<u>Simple</u> over fancy.

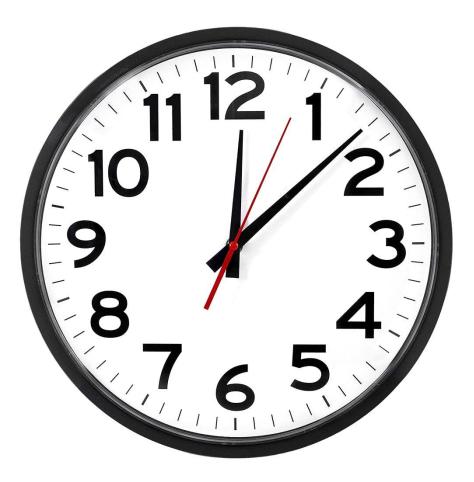
- ✓ Focus on <u>one vertical market</u>.
- Consider initially focusing on a specific geographic region Pacific Northwest, for example.
- ✓ Initially send gifts to 20-40 prospects

Resource to Build Your 20% List

Gift-Based Outbound Workbook

- Sourcing Leads
- □ 20% List
- GBO Gift Ideas Worksheet
- □ ROI Calculator
- □ GBO Campaign Tracker
- □ GBO Campaign Checklist

	ile Edit View Insert	100% - \$	% .0, .00 123 Arial	- 10 +	в	
QN	Menus 5 2 8 5	100% • •				
A1:AB1	✓ fx			E		
	A B	с	D	E		
1					_	
2	20% LEAD L	ST				
	for the second se					
3	Instructions:	0	public the columns for years			
4						
5						
7						
8						
9	Company	〒 Top 20% 〒 V	Vebsite URL	≂ In California		
10	Company					
11						
12						
13						
14						
15						
16						
17						
19						
20						
20						
20 21						
20 21 22						
20 21 22 23 24 25						
20 21 22 23 24 25 26						
20 21 22 23 24 25 26 27						
20 21 22 23 24 25 26 27 28						
20 21 22 23 24 25 26 27 28 29						
20 21 22 23 24 25 26 27 28						



Go for the top 20% of leads

mpress with unique and striking gifts

Follow-up is key

Take a long-term view



Corey Quinn, Inc.

Who Would Like to Know Our All-Time Highest ROI Gift?



TOTAL SENT

APPOINTMENTS

ROI 941:1



60 bouquets of flowers each

to

3 different businesses

1 client



What Makes a Great Gift?

When in your life have you received a great gift?

(Not an experience, but a tangible gift.)



Then, once you have it, jot down a few words about what made it great.



Become familiar with what makes a gift memorable.

You'll be a **better gift giver** for your campaigns.

A gift that warms up your 20% lead needs to meet three criteria:

It must be <u>unique</u>

It must be striking

It must leave an impression

"It's the thoughtful thought that counts."

-John Ruhlin, author of GIFT•OLOGY





"When you give somebody a gift that makes them feel VIP and special, there's something that goes on in our brain psychologically that wants to reciprocate back to that person — that wants to love that person back.

It's just how we're wired."

John Ruhlin author of GIFT•OLOGY

BE AUTHENTIC TELL LOTS OF STORIES



But, I recommend you discover what works best for you and your buyer.

Tried and True Playbook

First, send gourmet cookies.

Then, send a video brochure.

Then, send an **authored book**.



0

Wow. This cutting-edge website design company sent me an awesome pack of cookies for free to encourage me to keep them in mind. Well, I think my website, www.CaldwellsRoofing.com, is pretty much how I like it, but if I ever need help designing or

marketing a website, I'm sure I'll be calling Scorpion!



02

A) Share

...

Scorpion's office in Denver sent us this box of cookies and they are quickly being eaten. Does anyone have experience working with this legal marketing company? Red velvet brownies are a nice touch? What's the best marketing intro you've received? Or given?



🗘😋 😜 You, Peter Harabedian, Sara Rabadi and 3 others

2 comments

C Love

Comment

分 Share

...



AVOID AREA



Pro-Tip: Tell a Good Story

Hi {first name},

Growing up, my grandmother made the best cookies. How is it that no one else in the world could compare to her cookies (at least to me)?

It inspired me to be the best at creating the world's best radon websites.

So, to introduce myself, I wanted to send you the next best thing to my Grandma cookies.

's

To your success, - Peter Founder / Cell:



Resource

Gift-Based Outbound Workbook

- Sourcing Leads
- □ 20% List
- **GBO Gift Ideas Worksheet**
- □ ROI Calculator
- □ GBO Campaign Tracker
- GBO Campaign Checklist

	jift-Based Outbound Resource ☆ ⊡ ⊘ ile Edit View Insert Format Data Tools Extensi	ons Help		
QM	. 0. 0	0 123 Proxi.) + B.
12	✓ ĵx A B	С	D	E
	A			
	ODO OUTT IDEAC WORKCHEET			
	GBO GIFT IDEAS WORKSHEET			
	What this is:	Brainstorm gi	ft ideas for your g	gift-based out
	Instructions:		hat for a gift to tr	ransform a lea
		V Be Unique		
		🗸 Be Striking	-	
		🗸 Leave an I	Impression	
	GBO Gift Idea	Unique?	Striking?	Impression
	GBO Gift Idea	Unique?	_	
	GBO Gift Idea		•	
	GBO Gift Idea	= :		
	GBO Gift Idea			
	GBO Gift Idea			
	GBO Gift Idea			
	GBO Gift Idea			
	GBO Gift Idea			
	GBO Gift Idea			
	GBO Gift Idea			
	GBO Gift Idea			
	GBO Gift Idea			
	GBO Gift Idea			
	GBO Gift Idea			
	GBO Gift Idea			
	GBO Gift Idea			Impression
	GBO Gift Idea			

Corey Quinn, Inc.

Creating a Budget

The #1 Factor in Determining Budget Is LTV

Lifetime Value of a Client

The average amount of total revenue you collect per client over the lifetime of that client.

For example:

If a typical client pays \$1,000 per month and stays for 12 months on average, the LTV is \$12,000.

(\$1,000 x 12 months)

What if you **doubled** or even **tripled** your retention?

Client Retention	Lifetime Revenue
12 months	\$12,000
24 months	\$24,000
36 months	\$36,000

Write Down:

What is your client LTV?

Gift-based Outbound Target Metrics







LTV	\$12,000	\$24,000	\$36,000
ROI	7x	13x	20x

Assumes \$60 per gift

to me 🔻

🈼 🛛 Log email to HubSpot 👻

Prelim-

46 gift arrivals 6 appts Roughly 70 dials or less 1 week

13% appointment rate

VS

Old cold calling company results 400 lead list 3900 dials 9 appts 1.5 months of dials

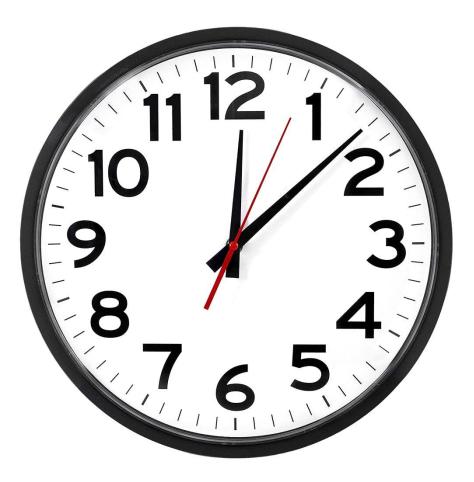
2% appointment rate

Resource to Build Your 20% List

Gift-Based Outbound Workbook

- Sourcing Leads
- □ 20% List
- GBO Gift Ideas Worksheet
- ROI Calculator
- □ GBO Campaign Tracker
- □ GBO Campaign Checklist

_	ile Edit View Insert F		% .0 .00 123 Arial	- 10 +	в.
QN	Menus 5 C C C	100% - \$	% .0 .00 125 Ana		
A1:AB1	✓ fx				
	A B	с	D	E	
1	^ -				
2	20% LEAD LI	ST			
	for the second se				
3	Instructions:		poure the columns for year and		
4					
6					
7					
8					
9	Company	ऱ Top 20% ऱ \	Website URL	👳 In California	
10	Company				
11					,
12					
13					
14					•
15					•
16					
17					
17 18					,
17					
17 18 19					•
17 18 19 20					•
17 18 19 20 21 22 23					
17 18 19 20 21 22 23 24					•
17 18 19 20 21 22 23 24 25					•
17 18 19 20 21 22 23 24 25 26					•
17 18 19 20 21 22 23 24 25 26 26 27					•
17 18 19 20 21 22 23 24 25 26 27 28					•
17 18 19 20 21 22 23 24 25 26 26 27					•
17 18 19 20 21 22 23 24 25 26 27 28 29					•



Go for the top 20% of leads

mpress with unique and striking gifts

Follow-up is key

Take a long-term view

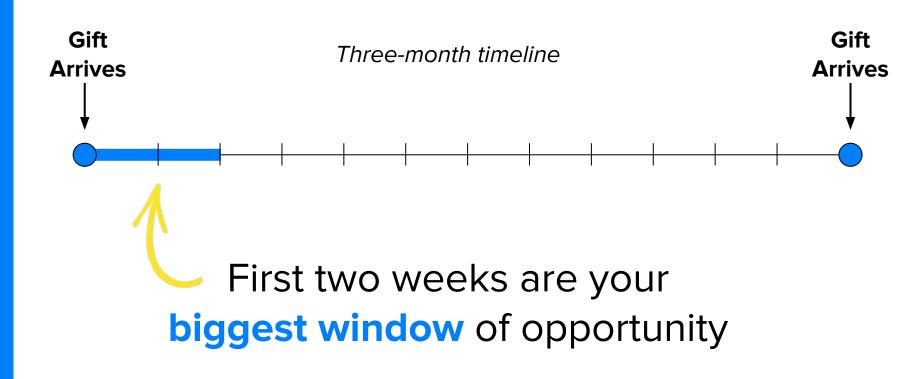






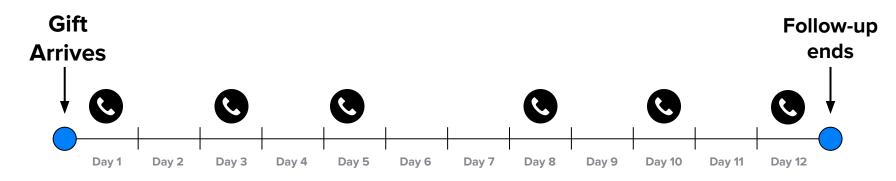
Capture the moment your gift created

<u>6 Step</u> Follow Up



Follow-up Cadence

6 follow-up attempts in the first two weeks



If you don't reach the person on the call, leave a voicemail and send an email

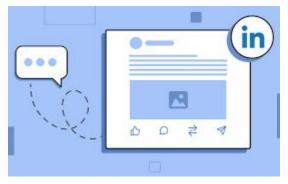
Corey Quinn, Inc.

After 6 Attempts

Gift-Based Outbound is part of a larger mix of touchpoints



Be Useful To Stay Top of Mind







Follow on social, engage with their social posts, then follow up with more resources. Buy them dinner at an upcoming conference. Invite them to be a guest on your podcast.

Founder Led?

Target: 15 businesses

Cadence: 5 gifts every 30 days

Run this campaign 👇

- Week 1: Build list, confirm addresses
- Week 2: Send gifts
- Week 3: Follow up
- Week 4: Follow up



<u>1</u> Time block your follow-up

before the gifts are sent 👉

2 Don't automate the follow-up



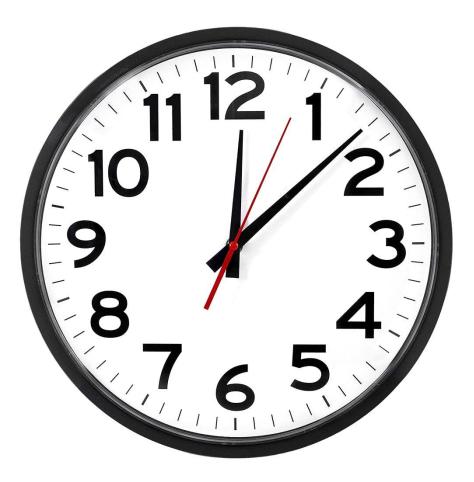
Using the Workbook

Resources

Gift-Based Outbound Workbook

- Sourcing Leads
- □ 20% List
- GBO Gift Ideas Worksheet
- ROI Calculator
- **GBO Campaign Tracker**
- GBO Campaign Checklist

	e Edit View Insert Format Data Tools Ex	ttensions Heip		_		
Q. Mer	nus 5 2 8 7 100% - \$ % .	0, .00 123 Proxi.	. • - [11	+ B I	· 수 <u>A</u> 9 . 표 53 · 토· 보· 비· A · G 표	
	* <u>ź</u>	с	D	E	F	
A	B	U U	0			
1						
2	USI IDEAS WORKSHEET					
3	What this is:	Brainstorm git	t ideas for your g	gift-based outbo	ound campaigns.	
4						
5						
6						
7	Instructions:	Remember th	at for a gift to tr	ansform a lead	I from cold to warm, it must:	
8		V Be Unique				
9		V Be Striking	1			
10		✓ Leave an I				
11						
	USI Gift Idea	Unique?	Striking?	Impression?	Notes	
	our ontraca					
13		•	•	•		
13 14		•	\sim	•		
13 14 15		:	:	- :		
13 14 15 16						
13 14 15 16 17						
13 14 15 16 17 18						
13 14 15 16 17 18 19						
12 13 14 15 16 17 18 19 20 21						
13 14 15 16 17 18 19 20						



Go for the top 20% of leads

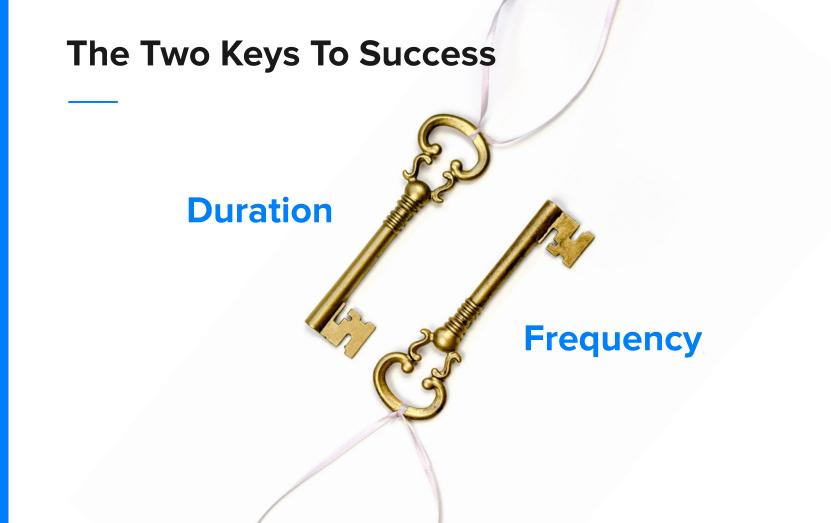
mpress with unique and striking gifts

Follow-up is key

Take a long-term view



"My secretary would kick my a^{**} if I kept putting this off."



Duration

DURATION

The length of the GBO campaign is based on the **product life cycle** of a typical client.

Examples of Product Life Cycle





Discover The Services Dental Clinic Provide



9 years

5 years

? years

WRITE THIS DOWN:

How long does a typical client stay with your agency?

Frequency



When have you received a **one-off gift** from a vendor soliciting your business?

What impression did that leave?

Send a gift to your 20% List every quarter.



Continue sending quarterly gifts until they **meet** with you.



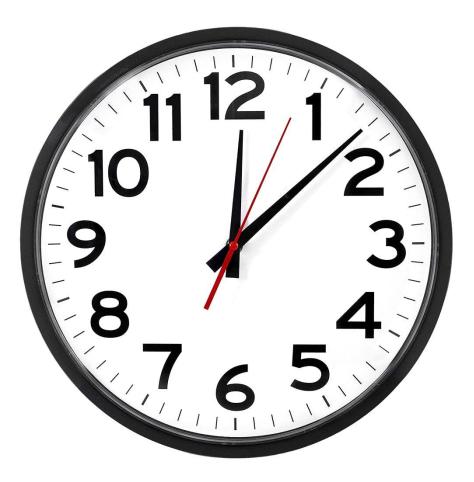


Your consistency communicates that you genuinely want to connect with them.

Every gift they receive compounds goodwill and reciprocity.

It's like **interest** in the bank.





In Summary

Today, the shortest path to sustainable growth is through direct <u>relationships</u>.

One of the best ways to initiate relationships with strangers is by making them feel like a **VIP**.

Giving a gift that is <u>unique</u>, <u>striking</u> and <u>leaves an impression</u>.



Don't be short-term **transactional** focused.

Be long-term **<u>relationship</u>** focused.

The Time To Take Action Is Now

4 Steps to Your First Gift-based Outbound Campaign

1. Create 20% Lead List

- ✓ Dream 100
- Acute Pain
- Ability to Afford

2. Choose Your Gifts

- Gourmet Cookies
- ✓ Video Brochures
- Authored Book

3. Follow-Up

- ✓ 6 Touches in 14 Days
- Stay Top of Mind
- Be Useful

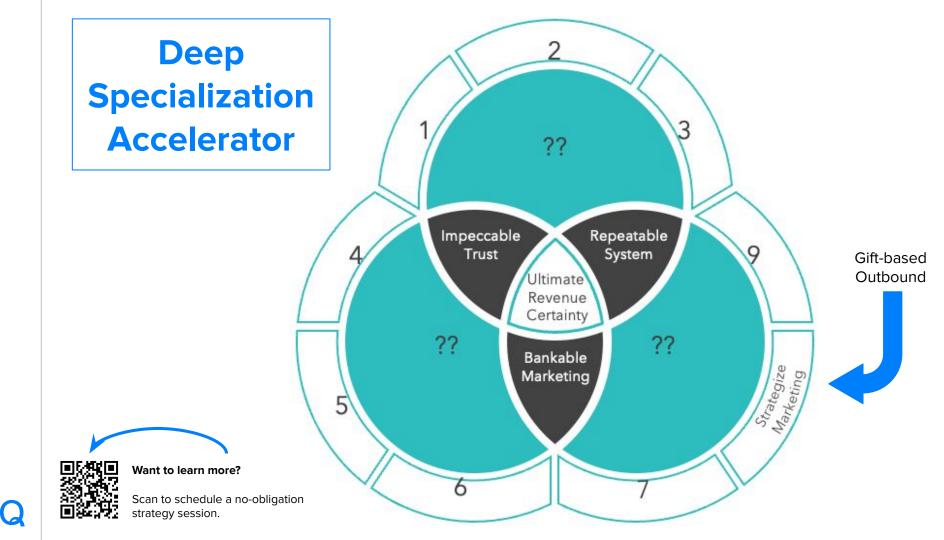
- **4.** Take a Long Term View
 - Multi-year Campaign
 - ✓ Quarterly Gifts
 - Relationship-Focused

Download the Workbook

- Sourcing Leads
- 20% List
- GBO Gift Ideas Worksheet
- ROI Calculator
- GBO Campaign Tracker
- GBO Campaign Checklist



https://geni.us/gmzte



Q & A



Thank You 👋 🙏 🙌